



## Customer Notice

### Woolworths Returns Gift Cards changes effective 1 November 2019

- Returns Gift Cards issued in store after 1 November 2019 will have no expiry date.
- Effective 1 November 2019 any valid Returns Gift Cards with an issue date after 1 April 2019 will have no expiry date, even if they are pre-printed with a shorter expiry period.

Please note, Returns Gift Cards issued prior to 1 April 2019 will not be refunded, replaced or reissued unless required by law.

### Woolworths Gift Cards changes effective 31 March 2018

- Woolworths Gift Cards and eGift Cards sold online and in store after 31 March 2018 will have no expiry date, even if they are pre-printed with a shorter expiry period.
- Woolworths Gift Cards and eGift Cards with an issue date after 31 March 2017 will have no expiry date, even if they are pre-printed with a shorter expiry period.
- Some Woolworths Gift Cards are excluded from the above changes, and existing terms and conditions will apply (including applicable expiry dates) to the following cards:
  - Frequent Shopper Club Gift Cards

Visit [woolworths.com.au/giftcards](http://woolworths.com.au/giftcards) for full Gift Card terms and conditions.

For further information please contact 1300 10 1234 Monday–Friday 9am to 7pm  
Saturday–Sunday 10am to 4pm (AEST) or email [woolworths.com.au/giftcards](mailto:woolworths.com.au/giftcards)

Redeemable at all:



Redeemable at participating store only:

